सत्यमेव जयते

Ministry of Electronics and Information Technology
Government of India

DIGITAL BHARAT, SAKSHAM BHARAT
A COMPENDIUM ON DIGITAL INDIA

1.2.7
Electronic Transaction Agregation & Analysis Layer (eTaal)

Overview

eTaal dashboard provides a real time aggregated view of e-services being delivered across different States and levels of Government. eTaal provides an aggregated view of e-transactions performed through implemented e-Governance applications, including the Mission Mode Projects (MMPs) defined under National eGovernance Plan (NeGP). eTaal automatically pulls e-transaction count from applications integrated with it using Web Services technology.

The dashboard also facilitates quick analysis of transaction data of various applications in a tabular as well as a graphical form, enabling the user to drill down to the lowest level of detail without compromising on the privacy of the service-seeker or the security and integrity of the application software.

Transformative Impact

eTaal delivers public services using ICT tools to improve access, enhance transparency and reduce response time, while satisfying the conditions, such as, service is requested through electronic means (self-access or assisted access), including mobile devices. The Workflow or approval process is electronic. Database is electronic/digitised and service delivery is electronic too.

eTaal 2.0

Number of Transactions (in crore)

2013	2014	2015	2016	2017	2019 (15th Feb)
241.77	357.70	760.75	1,090.15	3,084.87	3,611.47

Number of e-Services (Cumulative)

2013	2014	2015	2016	2017	2019 (15th Feb)
2,040	2,463	2,885	3,164	3,508	3,662